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FLASH UPDATE 2 JUNE 2023 edition 2023/10



Dear <<First Name>> <<Last Name>>,

Already our tenth Flash Update of 2023. As announced in our last one, we welcome two prominent, new members jetBlue and Air India. Below you will find more information about India's flag carrier.

After more than a year of discussions with management of Schiphol, unfortunately this week we had to inform our members that Schiphol denies time and again any legal and financial responsibility for the lost revenues. Only for a very specific period (May holidays and five 'regulated days' in September last year) they are willing to compensate cost for denied boarding passengers, as per EU regulation EU261/2004.

Disappointing, unfair and an abuse of their monopolistic power. Now it is up to our members if they want to give it a followup . At least Schiphol demonstrated during the recent May holidays that they have learned a lesson; it was a smooth operation with acceptable waiting times. Also for this summer we expect a fine performance , without any capacity restrictions. Back to normal, while discussions continue on reductions of movements at Schiphol. Lets first wait for the decision of the judge, on the appeal of the Minister against the court decision which said the government was wrong to order Schiphol to reduce the number of landings and take offs.

Take care,

Marnix H Fruitema Chairman



BARIN welcomes Air India as new member

We are very happy that Air India has decided to join BARIN as they will resume non-stop flights between Delhi and Amsterdam operating a B787-8 Dreamliner with a 4 times per week schedule,

starting from June 11th. This brings the total number of Air India flights between India and Europe at no less than 77 per week.

Air India's B787-8 offers 18 lie-flat seats in Business Class and 238 seats in Economy Class. Al155 leaves Delhi at 13:10 in the afternoon on Monday, Wednesday, Friday and Sundays to arrive at 18:35 the same day in Amsterdam. The return flights (Al156) leave Amsterdam at 20:45 in the evening to arrive in Delhi the next morning at 07:55 local time.

Please <u>click here</u> to download the sales presentation of Air India. In one of our following Flash Updates we will further introduce the Air India team.



IATA organizes webinars on 'Modern Airline Retailing' for airline members

IATA will be organizing a webinar on 6 and 8 June on NDC. You have heard a lot about this in the past years and since then, many evolutions took place. IATA would like to provide you with an update on this important topic that evolved to 'Modern Airline Retailing'. Sessions will be held on 6th June 12:00-13:00 hrs and 8th June 15:00-16:00 hrs.

Please <u>click here</u> to download the invitation and register via the button (airlines only).

Interesting to read

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- Please <u>click here</u> to download the Luchtvaartnieuws article 'Steden rondom Schiphol en Rotterdam Airport zeer aantrekkelijk als woonplaats'
- Please <u>click here</u> to download the HSBC Research article 'Lufthansa finally bought 41% stake in ITA Airways'
- Please <u>click here</u> to download the Het Parool article 'Top Schiphol naar de rechter om chaos'
- Please <u>click here</u> to download the Luchtvaartnieuws article 'Electron wil elektrisch gaan vliegen vanaf Twente Airport'
- Please <u>click here</u> to download the Luchtvaartnieuws article 'De Ryanair van het spoor komt naar Nederland'



IATA Updates

 Please <u>click here</u> to download the IATA publication 'Ground Handling Priorities: Recruitment & Retention, Global Standards & Digitalization'

- Please <u>click here</u> to download the IATA publication 'Get Ready- Booking Data Points to Strong Peak Season Travel'
- Please <u>click here</u> to download the IATA publication 'ISAGO -15 Years of Advancing Aviation Safety'
- Please <u>click here</u> to download the IATA publication 'Aviation Environment and Sustainability Notes'
- Please <u>click here</u> to download the IATA publication 'Aviation Environment and Sustainability Policy Update'

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